



Important Information for Middletown Borough Residents

Dear Middletown Borough Resident,

Please be advised that Penn Waste, Inc has been awarded the Solid Waste & Recycling Collection contract with Middletown Borough for the term of 1/1/22 - 12/31/24. We look forward to continuing to service the residents of Middletown Borough. Our goal is to provide you with superior customer service. Please review the contents of this flyer for useful information on your collection service.

Please have your items placed at the curb prior to 6:30 AM as we will start promptly. Your collection day will remain the same as your previous contract. Your weekly collection will consist of the following options below. If you should have any questions, please contact our office at 717-767-4456 or the Borough Office at 717-902-0706.

Penn Waste is the exclusive hauler for Middletown Borough under this contract. The rate and service level is as follows:

TRASH	RECYCLE	BULK ITEM
4 Bags or Containers 32 gallon containers - 50 lb limit per bag Extra service bags are available at Borough Office	Unlimited Please see Recycle Guidelines below	One per week



RECYCLING GUIDELINES

WHEN IN DOUBT → THROW IT OUT!

RECOMMENDED RECYCLABLES

 CANS Aluminum & Steel	 PLASTIC Bottles & Jugs, 1, 2 & 5	 NEWSPAPER Clean & Dry
 GLASS Bottles & Jars	 CARDBOARD Dry & Flattened, No Food Contact	 CARTONS

DO NOT PLACE THE FOLLOWING ITEMS IN YOUR RECYCLE BIN

NO Plastic Bags	NO Food/Liquid	NO Garden Hoses
NO Diapers	NO Medical Waste	NO Scrap Metal
NO Clothing	NO Styrofoam	



Frequently Asked Questions

How many containers of trash may I place curbside on my collection day?

Each customer may place up to 4-32 gallon bags or containers of waste curbside on their normally scheduled collection day. Any material above that amount should be placed in extra service bags that are available at the borough office.

Where should I place my material for collection?

Waste, recycling and 1 bulk item may be placed curbside on your collection day. Material should not be more than 5 feet away from the public street in order to ensure collection. Please keep your material away from any cars or other obstacles. We recommend keeping material 3 to 5 feet away from obstacles to ensure collection, if possible.

What is considered a bulk item?

A bulk item is an item that is too large to fit in the standard waste container per the contract. Bulk items should be able to be lifted in the back of a truck by two people. Bulk items typically include furniture, carpeting (4 feet in length, rolled and tied), mattresses, box springs and appliances. For any appliances that include refrigerants such as refrigerators, freezers, air conditioners or dehumidifiers, please schedule the pick up with Penn Waste. Each resident may not set out more than 1 bulk item per collection, any more than one bulk item will not be collected.

How should I prepare my waste and recycling?

Material should be placed curbside prior to 6:30 AM. As a best practice, we encourage residents to place material curbside the evening before to ensure collection, if possible. Waste should be placed in bags, even if using garbage cans to be collected. This will limit the amount of litter left on collection day, as well as reduce the amount of pests in the borough. Recycling should be placed in your recycling bin or cart. Any cardboard that is too large to fit in your recycling container should be broken down and placed next to your recycling container.

What should I do with my mirror or window?

These items would be considered a bulk item. For the safety of you and our employees, we recommend that mirrors or windows should be taped in order to ensure that no broken glass is a hazard in the collection process.

Can I dispose of electronics or hazardous waste curbside?

These materials cannot be collected with your waste or recycling. Please contact the Dauphin County Department of Solid Waste and Recycling for more information.

Will the holiday affect my collection?

Penn Waste observes 6 holidays per year. They are New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day and Christmas Day. Depending on when these holidays fall during the week, your collection may be delayed by 1 day.

Why did my material not get collected?

Penn Waste and the borough are working together to make sure the contractual guidelines are met. Penn Waste will be sticker residents that are not following the guidelines set forth in the contract. Please make sure to follow the guidelines of the contract that are listed on the previous page. No more than 4 bags or containers of waste will be collected. No more than 1 bulk item per week will be collected. Waste that is mixed in with the recycling will not be collected. The stickers placed on your containers will notify you of the issues with your material.